

Julie A. Wood

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Summary

Innovative, strategic and result driven Director of Quality and Nursing with years of experience looking to leverage extensive background in performance improvement, program design, value based care, population health management and nursing. History of establishing excellent working relationships at all levels of the organization. A strong leader with proven ability to convey a vision of change, move workforce towards successful execution and drive goal achievement.

Experience

St. John's | Rochester, New York

March 2019 - Present

Assistant Director of Nursing

Accountable for leading the nursing staff to achieve clinical excellence, ensuring compliance with policies and procedures required to meet Federal and State regulations and maintain standards of nursing practice.

- Performs management of Clinical Resource Nurse Leaders (Certified Wound Specialist, Psychiatric Nurse and Infection Preventionist) and Nurse Educators.
- Participates in the development and maintenance of Nursing Standards utilizing evidence based Nursing Practice.
- Ensures accountability for nursing discipline standards of practice.
- Assists in the evaluation and identification of educational needs of the staff and makes recommendations for specific educational opportunities to the nurse.

Independent Consultant | Rochester, New York

2018 - 2019

Legal Consultant

Responsible for the review of pertinent clinical and operational documentation for the purpose of providing expert testimony regarding nursing related standards of care provided.

Software Development Consultant

Responsible for providing specialized skill and expertise to a start up Technology Company creating care management software.

- Assisted with enhancement of product's capability by offering direction for functional and workflow efficiencies.
- Provided insight into the documentation requirements of care management standards as outlined by NCQA, CMS and other various parties.
- Participated in sales presentations and demonstrations to national and local entities leading to requests for proposals.
- Contributed to the writing of proposals for national and local clients in compliance with their specified business requirements.

Lifetime Health Medical Group | Rochester, New York

1990 - 2017

Director of Quality

2016 - 2017

Responsible for the design and execution of Lifetime Health Medical Group's clinical quality performance improvement program, driving results of identified measures to established goals.

- Established annual quality improvement performance goals with monthly targets leading to successful achievement of year end goals consecutively for five years.
- Built and implemented a care management program for quality improvement, coordination of care, reduced utilization and transitions in care management.

- Responsible for organizational-wide communication which ensured engagement in performance improvement activities resulting in achievement of quality goals.
- Co-designed quality dashboard to fully leverage data, track quality performance and create patient registries to close gaps in care.
- Established an annual value based revenue budget that captured financial value achieved through clinical quality performance. Met or exceeded budget three years in a row.

Director of Nursing & Patient Services

2012 - 2016

Accountable for ensuring quality patient care and regulatory compliance in two regions.

- Improved efficiency of patient care by analyzing the utilization of nursing staff, working collaboratively with the Vice President of Operations and the Chief Medical Officer and allocating resources to best meet the needs of the primary care teams.
- Introduced a collaborative approach to nursing recruitment and retention. Significant improvement in qualified nursing staff hired and reduced rapid staff turnover.
- Standardized nursing practice across two regions resulting in a consistent, high quality approach to patient care.
- Created essential nursing processes and procedures required to meet Patient Centered Medical Home elements leading to organizational certification of Level 3 PCMH for three consecutive submissions.
- Successfully performed all aspects of Director of Nursing duties while spearheading the establishment of an organization wide quality improvement program.
- Designed and implemented a new organizational structure for a bi-regional population health team responsible for the improvement in clinical quality and closing gaps in care.

Director of Medical Service Expense

2011 - 2012

Responsible for launching cost reduction and quality improvement program

- Founded the Care Connection team responsible for coordination of care of high risk patients.
- Achieved a \$2800 savings per patient contacted by the team.
- Decreased admission rates by 10% and readmission rates by 19%
- Earned the 2011 HealthCare Achievement Award honoree - Rochester Business Journal-Health Care Innovation category

Prior Professional Experience

Lifetime Health Medical Group | Rochester, New York

1990 - 2011

- Care Connection Manager 2009 - 2011
- Manager, Clinical Services 2005 - 2009
- Manager, Medical Offices 2002 - 2005
- RN Coordinator, Medical Offices 1998 - 2002
- Certified Case Manager 1994 - 1998
- Patient Care Coordinator 1993 - 1994
- Triage Nurse 1990 - 1993

Rochester General Hospital Staff RN | Rochester, New York

1987 - 1990

- Direct patient care on medical floor specializing in telemetry & oncology

Private Duty Nurse | Pittsford, New York

1986 - 1987

- One on one nursing care provided to young adult with post- traumatic brain injury

Leadership Skills & Abilities

- Ability to identify and attract new talent
- Foster growth and development of team members to insure individual's success and recognition within the organization

Education

Alfred University, B.S Nursing, 1986