

Susan June Pauly
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PROFESSIONAL SUMMARY:

Over 9 years of professional hospice and hospice volunteer experience, with specialty as Hospice Volunteer Coordinator. I am an enthusiastic team player eager to contribute my excellent organizational skills and hospice volunteer experience to support the general hospice philosophy and mission of Advent House.

EXPERIENCE:

Hospice Volunteer:

Provided support and respite care for several hospice patients and families.

UR Medicine Home Care Hospice

Hospice Volunteer Coordinator:

Recruited and assisted in training of hundreds of volunteers. Including but not limited to:

- Patient Care volunteers who provided respite and companionship for patients and families.
- Carefully selected and trained volunteers who offer Bereavement support.
- Clerical and office staff volunteers who offered assistance to hospice volunteer coordinator as well as hospice staff.
- Pet therapy volunteers
- Art therapy volunteers
- Music therapy volunteers
- Professional photography volunteers
- We Honor Veterans volunteer, matching veterans to veteran patients to provide support and honor their service.
- Camp Heartstrings' volunteers who participate in a summer camp held to support children who have suffered the loss of a loved one.
- Legacy project volunteers
- Reiki and Massage volunteers
- Pet Peace of Mind volunteers. Participate in the care of patient's pets, also provide veterinary care and other pet care needs with funds secured through grant money obtained by various organizations, including Galisano Foundation Bailey and Friends program.

Established positive working relationships with Volunteers, Nurse Case Managers, Social Workers, Spiritual Support Staff and Bereavement Coordinator through regular communication and awareness of patient and volunteer needs. All volunteer activity was tracked and reported in patient record. Provided emotional support and encouragement to volunteers. Organized and hosted volunteer recognition events annually. Participated and helped with fundraising events for the agency including golf tournaments and Evening of Remembrance.

Professional Hair stylist for 20 years working in various salons.

Education:

Monroe Community College

Degree: Associate degree in Marketing.

ACTIVITIES:

Golf, boating, snowmobiling, travel, refinishing furniture.